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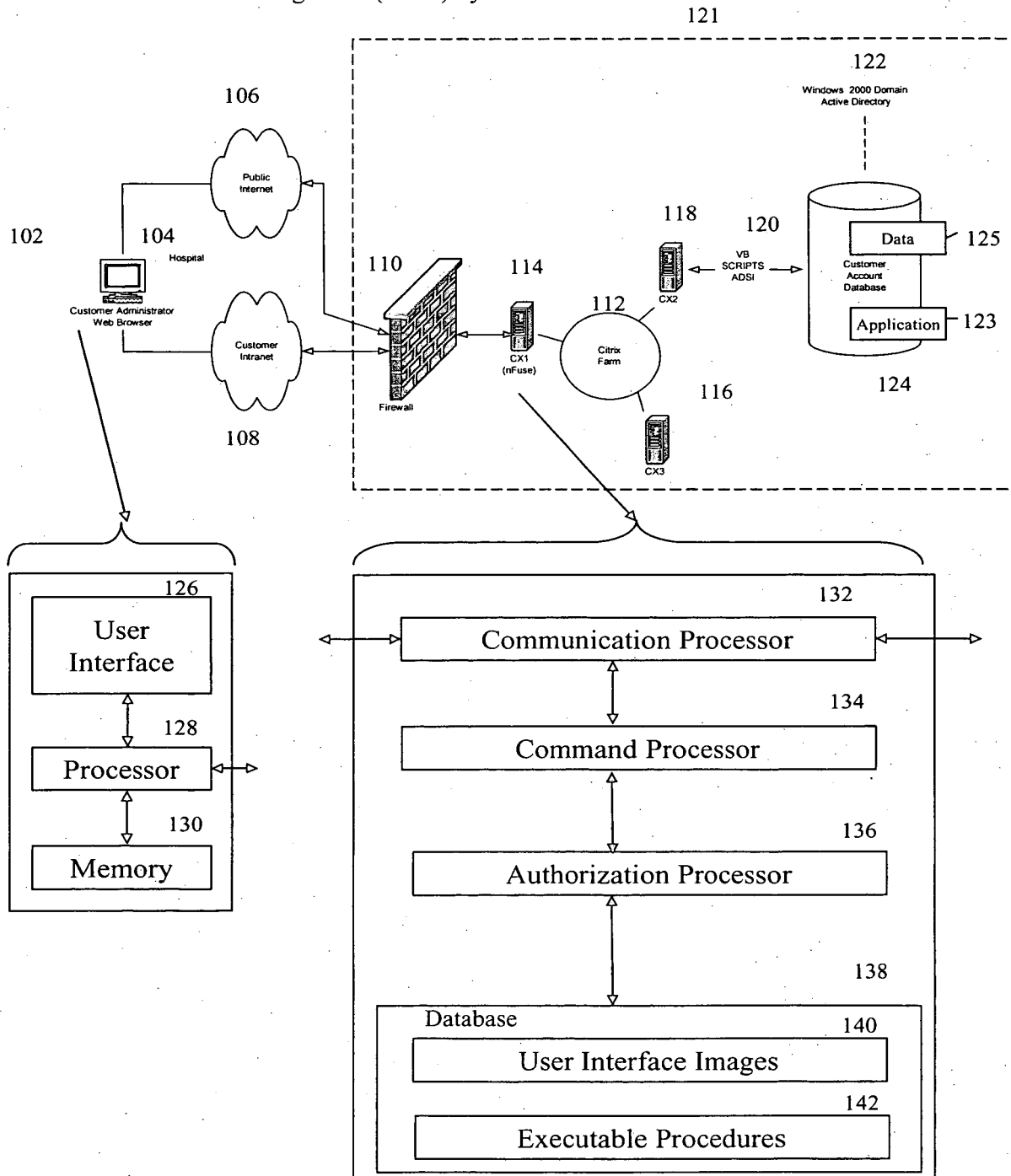
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FIG. 1

100

Customer Account Management (CAM) System



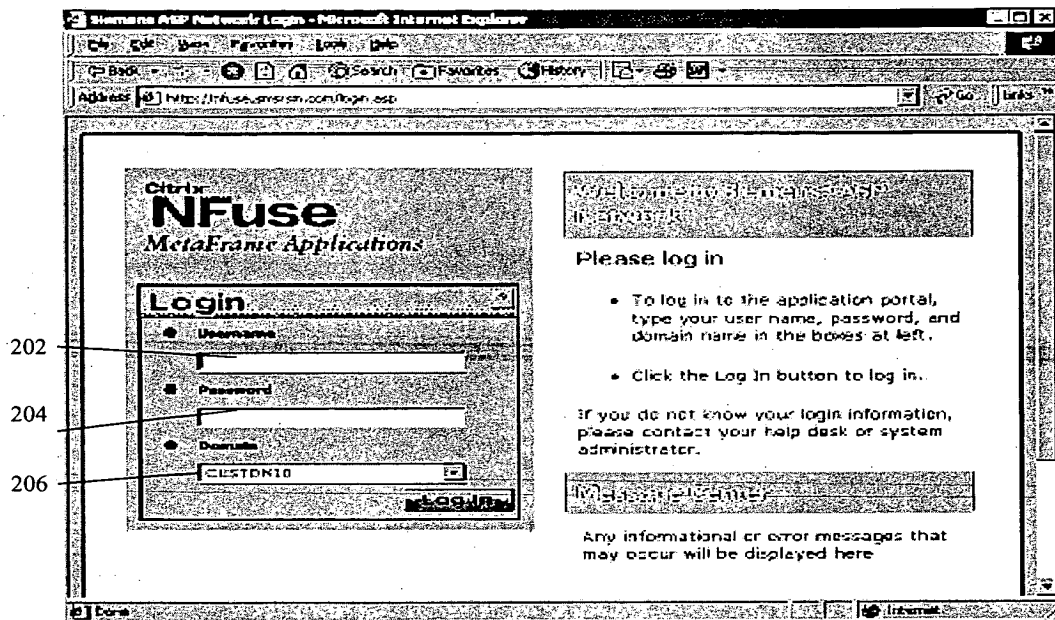
2003P00652US01

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FIG. 2

200

User Interface Window Providing User Login Access

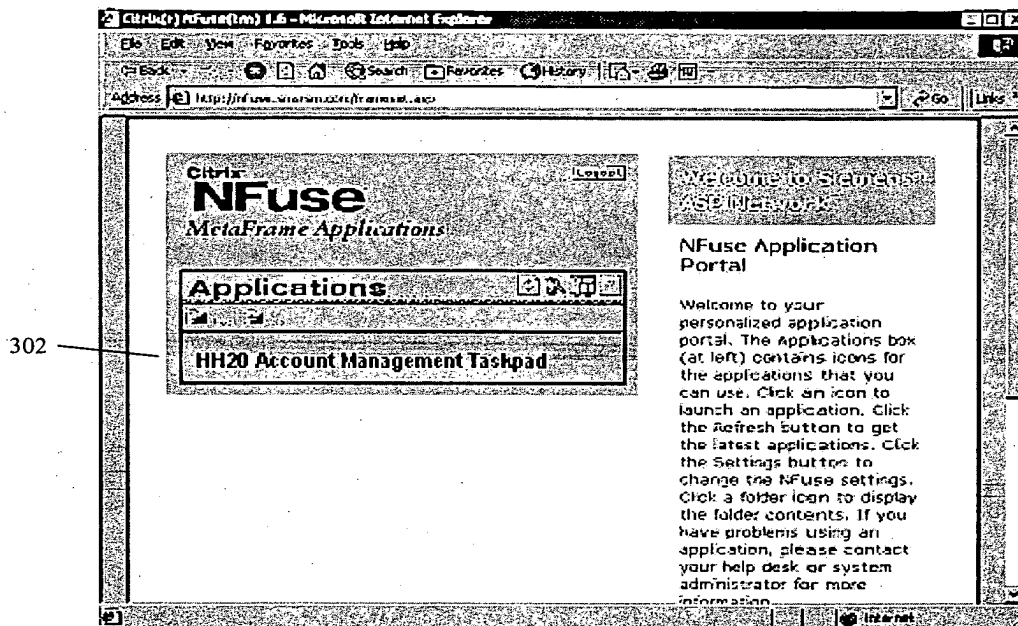


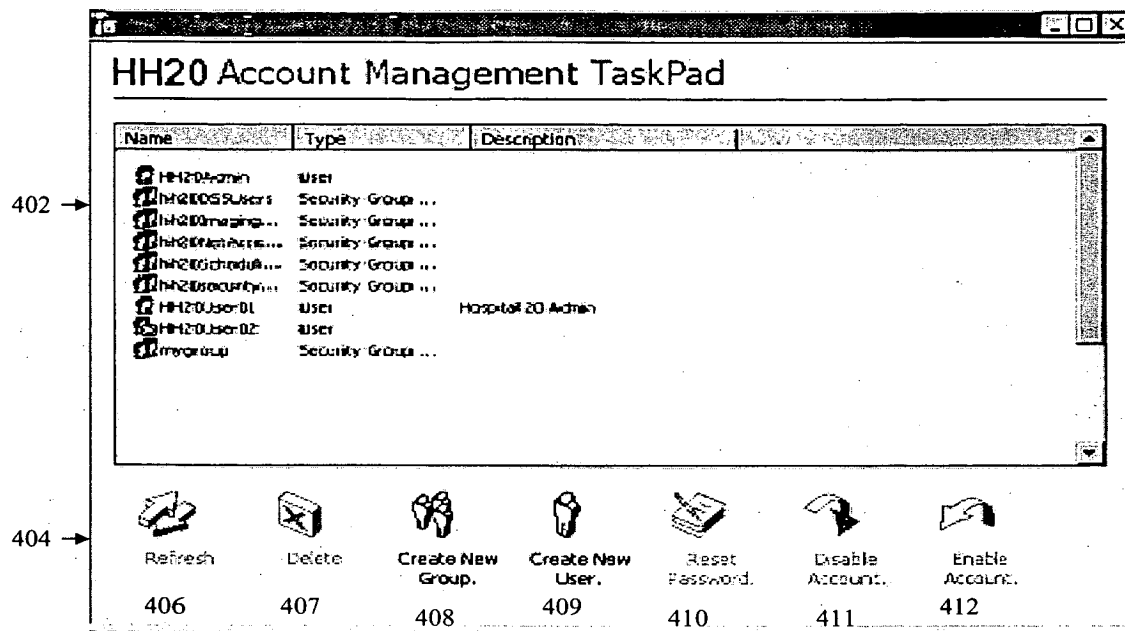
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300  
User Interface Window Providing an Application

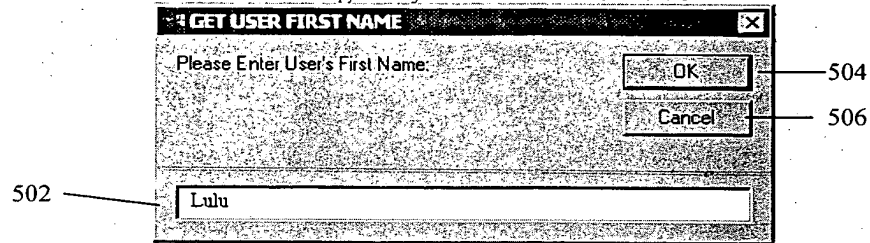
FIG. 3



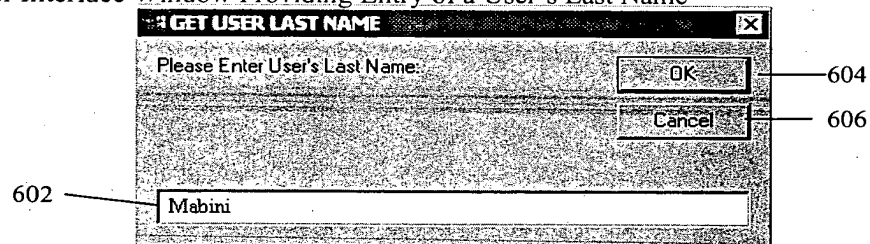
**FIG. 4**

500

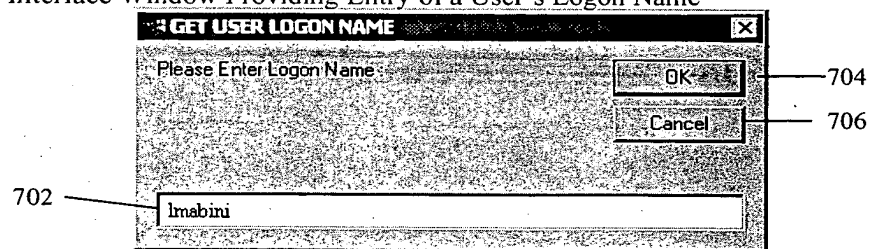
User Interface Window Providing Entry of a User's First Name

**FIG. 5**600

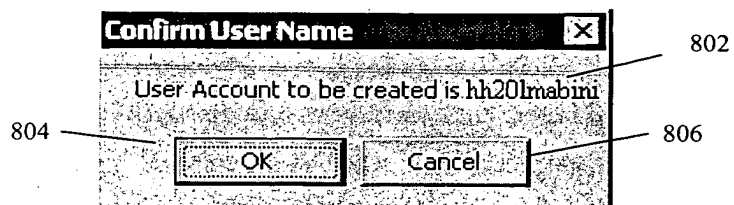
User Interface Window Providing Entry of a User's Last Name

**FIG. 6**700

User Interface Window Providing Entry of a User's Logon Name

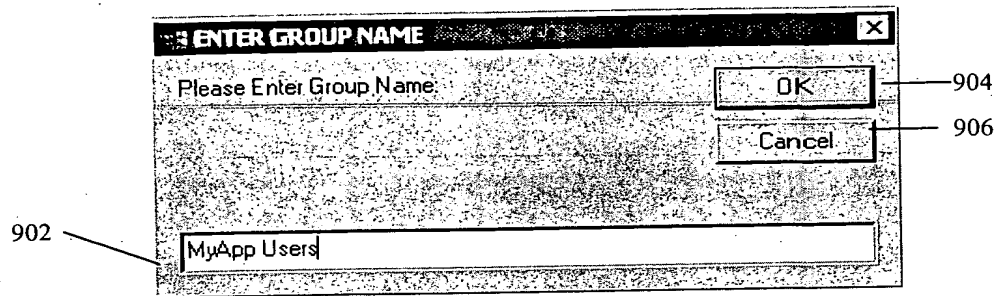
**FIG. 7**800

User Interface Window Providing Confirmation of a User's Logon Name

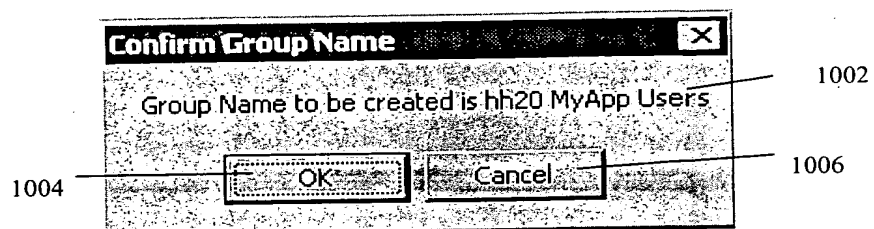
**FIG. 8**

**FIG. 9**900

User Interface Window Providing Entry of a Group Name

**FIG. 10**1000

User Interface Window Providing Confirmation of a Group Name



1100

User Interface Window Providing Reset of a User's Password

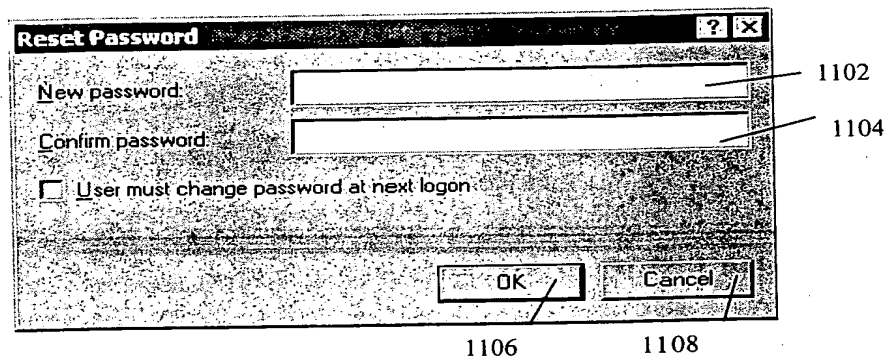
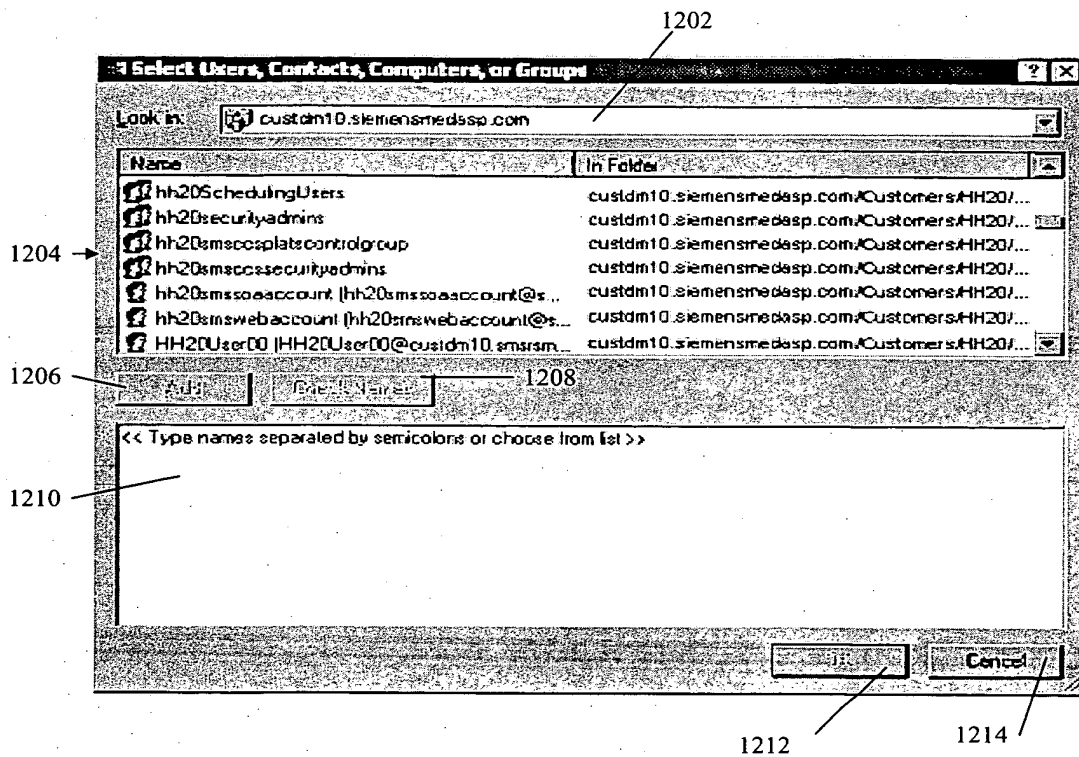
**FIG. 11**



FIG. 12

1200

User Interface Window For Adding User Accounts to a Group

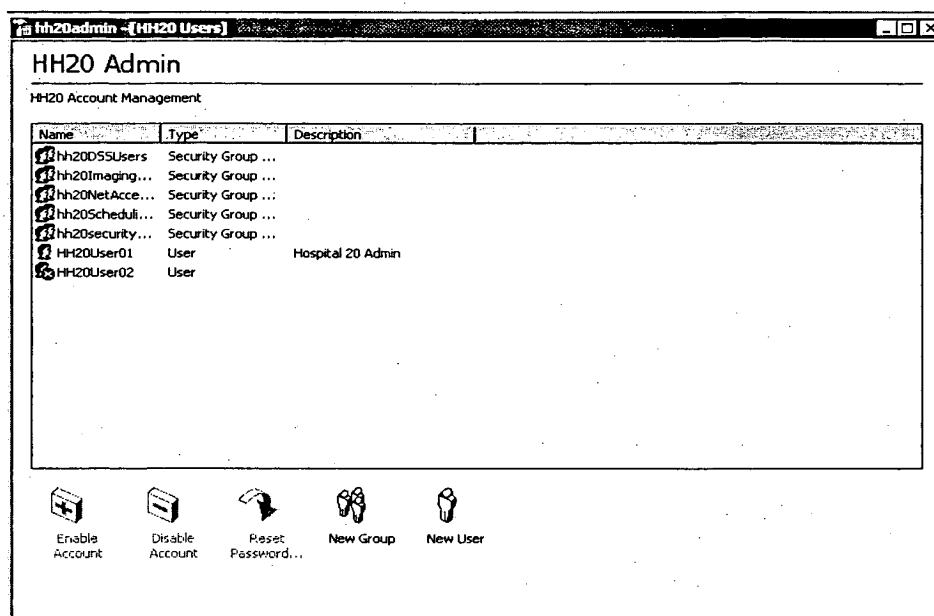


**FIG. 13**1300

Microsoft Management Console (MMC) Providing Administrative Tools

1302 ►

1304 ►



1400

User Interface Window for Installing a Client Application

FIG. 14

